

Managing your Credit Card Statements

E-statements

Managing paper statements is a hassle in today's fast paced world and having them available on your e-mail makes it easy to be up to date with your transactions. HBL offers its valued customers an opportunity to contribute to the environmental cause by enrolling for free e-statements and deactivating paper statements. To subscribe for e-statements, send 'Green' to 4250 or call HBL Contact Centre.

Terms & Conditions

Please note the following terms & conditions that apply to this facility:

- As the primary card holder, you will receive the electronic statement on the next statement generation date on your registered email address and an SMS notifying you of your statement being generated will also be sent to you, without any additional charges, at your registered mobile number
- Upon subscription, the bank will discontinue paper statements and provide electronic statements only on your registered email address free of cost
- Statements can be viewed through HBL Mobile app or can also be requested on email through HBL Contact Centre
- It is the responsibility of the customer to provide the bank with their updated email address and mobile phone numbers. To update the email address or mobile number at any given time, you may contact HBL Contact Centre or send an email at customer.care@hbl.com
- If you wish to obtain the duplicate electronic statement or a paper statement for free if/when not received you should contact HBL Contact Centre. However, you shall remain liable for proper payment on due date.
- The Bank shall take every measure to ensure timely and accurate delivery of electronic statements to the customer's provided email address. However, the Bank shall not be held responsible for any damage to the customer on account of any delay, inaccurate transmission or unauthorized access at customer's end
- If at any time you want to receive both the paper and electronic statement, you should contact HBL Contact Centre
- In order to view the detailed Terms and Conditions regarding HBL Credit Cards including electronic statements, please visit <http://www.hbl.com/HBLCreditCard>

For further queries related to your card, please call HBL Contact Centre at 111-111-425