Konnect by HBL Utility Bill Payment | Habib Bank Limited

TERMS AND CONDITIONS FOR KONNECT BY HBL Utility Bill Payment CAMPAIGN (THE "CAMPAIGN")

- These Terms and Conditions (the "Terms and Conditions" or "T&Cs") shall apply to those customers who participate in the Campaign as per the campaign mechanics and who conduct the Transaction (defined below). These T&Cs constitute an agreement between you ("You" or the "Customer") and Habib Bank Limited ("HBL") when You perform the Transaction, whereby You accept and agree to be bound by these Terms and Conditions.
- 2. Customer will receive up to PKR 30/- cashback upon paying a utility bill, through USSD Channel (AMA) only during the Campaign Period (the **"Transaction**").
- 3. Minimum amount of each bill is PKR 50/-
- 4. No partial payment is allowed.
- 5. The Customer is eligible for cashback reward only once during the Campaign Period.
- 6. The Campaign is applicable nationwide on all electricity, internet, gas, land-line / telephone, water and sewerage bills.
- 7. The cashback reward shall only be applicable on Transactions conducted by Customers of Konnect by HBL.
- 8. The cashback reward will be disbursed to the Customer in his/her account after a month after the eligible Transaction is conducted.
- 9. HBL may use multiple modes of communication for the Campaign, including but not limited to social media, applications, agent location, SMS, etc.
- 10. Only those Customers will qualify for the Campaign who performed the Transaction as per the Campaign offers announced.
- 11. If the Customer's account with HBL has been closed, blocked, blacklisted (or either), that Customer shall be immediately disqualified.
- 12. HBL reserves the right to discontinue the Campaign at any time and may at any time revise these Terms and Conditions for any reason whatsoever by updating HBL's website i.e. <u>https://www.hbl.com/</u> and the Konnect webpage i.e. <u>https://www.hbl.com/personal/konnect</u>. The Customers shall be bound by any such revisions and should therefore periodically visit HBL's website and the Konnect webpage to review the current Terms and Conditions.
- 13. The Campaign will be applicable to only those eligible Customers utilizing Konnect by HBL account.
- 14. The Campaign is applicable to Customers residing in Pakistan only.
- 15. This is a limited time offer and this Campaign is valid from November 8, 2022 to November 30, 2022. (the "**Campaign Period**").
- 16. Customers may receive SMS from Konnect by HBL (Branchless Banking) short code 84251.
- 17. Customers must not share any PIN code, passcode, passwords, etc. associated with their accounts with anyone.
- 18. By accepting these Terms and Conditions, the Customer also agrees to HBL's right as the final decision-making authority in all decisions regarding the processing of the Transaction.
- 19. These Terms and Conditions shall be governed by the laws of the Islamic Republic of Pakistan.