Terms and Conditions – Eid Campaign

Effective from 6th to 14th April 2024

- These Terms and Conditions (the "Terms and Conditions") shall apply to all customers availing the discount (the "Customer") and the Customer hereby consents to these Terms and Conditions through any such participation in the discount campaign and agrees to HBL's right as the final decision-making authority in all cases, with its decision being final and binding for all.
- Customers may avail following discounts with the following mechanics on the following days:

Business Name	Start Date	End Date	Discount	Capping
KABABJEES Bakery	09-Apr	14-Apr	40%	2,000
PIE IN THE SKY	09-Apr	14-Apr	40%	1,500
DROP COFFEE	09-Apr	14-Apr	40%	1,000
Happy Donuts	09-Apr	14-Apr	40%	1,000
Sunridge Mart	09-Apr	14-Apr	40%	1,500
Califonia Pizza	09-Apr	14-Apr	40%	1,500
Oh My Grill	09-Apr	14-Apr	40%	1,500

- The discount is applicable on transactions conducted only through Visa QR from Konnect by HBL application and HBL Mobile application.
- This offer is valid on all branches of the aforementioned merchants.
- The discounts are not valid in conjunction with other special promotions, discount programs or vouchers defined by HBL or alliance partners.
- The discounts cannot be combined with any group discounts, parties, special events or any other offers.
- This discount cannot be availed through cash or card.
- Any disputes on the quality of products and services that the alliance partner provides, is the sole responsibility of the alliance partner and not of HBL.
- In case of any issue with the product, please contact the relevant outlet management on their helpline. HBL will not be responsible for the order management.
- HBL reserves the right to terminate or withdraw or change the criteria of any discount offering with prior notice.
- HBL is not liable for the accuracy of the brand offers/discounts offered by alliances. For updated brand offers/discounts, please refer to the relevant alliance partner's website or physical outlet.
- HBL reserves the right to discontinue the campaign at any time and may at any time revise these Terms and Conditions for any reason whatsoever by updating HBL's website i.e. <u>https://www.hbl.com/</u> and the Konnect webpage i.e. <u>https://www.hbl.com/personal/konnect</u>. Although Customer will be notified but its advised that

the Customer should regularly check the website to stay updated as these changes shall be binding upon the Customers immediately.

• These Terms and Conditions shall be governed by and construed in accordance with the laws of Pakistan.