

## **Terms and Conditions – M&P x HBLPSL**

**Effective: January 24<sup>th</sup> 2022**

- These Terms and Conditions (the “**Terms and Conditions**”) shall apply to all customers availing the discount and the Customer hereby consents to these Terms and Conditions through any such participation in the discount campaign and agrees to HBL’s right as the final decision-making authority in all cases, with its decision being final and binding for all.
- Customers may avail a 20% cashback at M&P outlets on HBL PSL Match Tickets.
- The maximum discount customers can avail is PKR 500 per transaction.
- The Customer will be reimbursed with the cashback amount within 20 working days of performing eligible transaction.
- The discount is applicable only through Visa QR from HBL Mobile and Konnect App.
- Discount is applicable on in-person payment only.
- This offer is valid at M&P locations nationwide.
- This offer is valid until tickets last.
- The discount is not valid in conjunction with other special promotions, discount programs or vouchers defined by HBL or alliance partners.
- The discount cannot be combined with any group discounts, parties, special events or any other offers.
- This offer cannot be availed through cash or card.
- Any disputes on the quality of products and services that the alliance partner provides is the sole responsibility of the alliance partner and not of HBL.
- If the Customer has not been served the order or an incorrect order has been served, the Customer may lodge the complaint with the M&P management on their helpline. HBL will not be responsible for the order management.
- HBL reserves the right to terminate or withdraw or change the criteria of any discount offering with prior notice.
- HBL is not liable for the accuracy of the brand offers/discounts mentioned under alliances. For updated brand offers/discounts, please refer to the relevant alliance partner’s website or physical outlet.
- HBL reserves the right to, at any point during the validity of these terms and conditions, to amend, modify or update these terms and conditions at its sole discretion and such amendment, modification or upgrade shall be posted on HBL’s website and shall be binding upon the customers immediately.
- These Terms and Conditions shall be governed by and construed in accordance with the laws of Pakistan.