

# HBL

حبيب بنك المحدود  
HABIB BANK LIMITED

Your bank is just a  
call away

**HBL** PhoneBanking

☎ 600-522-228 | 🌐 [www.hbl.com/uae](http://www.hbl.com/uae)

HBL PhoneBanking is available 24/7, and provides you a secure and convenient way of banking over the phone, with a variety of automated and assisted services offered through our Interactive Voice Response (IVR) system and our Phone Banking Officers.

## HBL PhoneBanking services:

### General Services

- Information on HBL Products and Services
- Branch and ATM Locations
- Business Hours
- Foreign Transfer and Home Remittance Currency Rates
- Banking Fee and Charges
- Feedback and Complaint Management

### Account Services

- Enquiries and Mini-Statements
- Requests for Account Statement, Cheque Book and Demand Draft
- Funds Transfer and Home Remittances

### Card Services

- Debit Card Activation
- Debit Card Deactivation/Cancellation/Stolen Reporting
- Debit Card ATM PIN Management (Generation and Reset/Regeneration)
- IVR Registration and PIN Management (Generation and Reset/Regeneration)

### e-Services Subscription Management

- e-Statement
- e-SWIFT Advice
- SMS Alerts

...and many other services.

For any complaints, queries or suggestions please email us at [help.uae@hbl.com](mailto:help.uae@hbl.com) or call HBL PhoneBanking on 600-522-228 or +971-4-355-9739.

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