

Safe deposit locker is a facility that provides to the customers for protecting or securing their valuable items, articles and important documents from theft, and fire. This facility is provided to HBL UAE account holders only.

Features

- Available in Bur Dubai, Jumeirah and Sharjah Branch
- Available in different sizes as per customer’s requirement
- Insurance cover available on all lockers
- Accessible during branch working hours
- Lockers are available on short term and long term basis at a nominal rental charge
- Hassle-free payment option through Standing Instructions for locker rentals from your account

Lockers Sizes

Lockers are available at the designated branches of HBL in the following different sizes:

Lockers Type	Model	Size in mm (H x W x D)	Maximum weight
Small	Locker U9	96 x 205 x 586	5kg
Medium	Locker U4	79 x 273 x 586	8kg
Large	Locker U6	122 x 273 x 586	10kg

Service Charges (AED)

Lockers Size	Small	Medium	Large
Annual Rent (in Advance)	400	500	1,000
Security Deposit*	1,000	1,000	1,000
Breaking / Key Replacement**	Minimum 1,575 or at actual	Minimum 1,575 or at actual	Minimum 1,575 or at actual
Late Payment Fees***	10% of the Rent	10% of the Rent	10% of the Rent

*Security Deposit is refundable upon surrendering the locker in original condition without any due and overdue charges.

**Breaking / Key Replacement is for every instance a key is lost and / or replaced. All charges are exclusive of 5% VAT.

*** Late Payment Fees will apply after 30 days grace period

You Must Know

<p>Locker ownership: The customer shall not have right of property on the locker, but only the right of use thereof and access thereto as per the conditions set in this agreement. The customer will not be allowed to assign or sublet the locker or any part of the locker.</p> <p>Usage of Locker: The customer shall not permit the locker to be used for any purpose other than the deposit of documents, jewels, precious metals, or other valuables nor shall the customer use the locker for deposit of any article of explosive, harmful or destructive nature.</p> <p>Locker Safety: The Bank will not be responsible in the event of any loss (total or partial) of any article, documents, securities or valuable in the locker due to any force majeure or due to third parties having the same effect as that of force majeure.</p> <p>Eligibility: The Bank shall provide the service only to its customers who maintain a transactional account relationship at any branch of the Bank in UAE. The customer will continue to maintain his/her account until he/she is availing the service and in case the account is closed for any reason, the Bank will have the right to ask the customer to surrender the locker.</p> <p>Security Deposit: The customer will be required to provide the Security Deposit at the time of renting the locker for amount as determined by the Bank. The Security Deposit will be refunded to the customer at the time the locker is surrendered to the bank together with the key, provided there are no outstanding charges that are due and/or overdue from the customer. The bank will have the right to adjust any outstanding charges from the security deposit whenever the charges are due and/or overdue</p> <p>Loss of Key: In case of loss of a key(s), the bank shall be notified immediately in writing so that necessary steps can be taken under instruction of the customer(s) and in the of the customer’s presence for breaking open the locker, replacement of new locker/lock at the expense of the customer(s). Under no circumstances shall the customer(s) be permitted to have the locker opened by his/her own representative. It is further understood that the bank shall be entitled to deduct any amount if the same is paid or discharged as a debt under the direction of court/competent authority.</p>	<p>Subletting: The customer(s) shall not assign or sublet or transfer the locker, or any part of it to anybody. The benefit of the locker is non-transferable.</p> <p>Terms & Conditions: The terms and conditions are available in branches and on the bank’s website (www.hbl.com/uae) and their application to any services granted are clearly stated by the bank. The Customer agrees to be bound by the said terms and conditions and accept any amendments which may be made by the bank from time to time to these terms and conditions.</p> <p>HBL UAE reserves the right to change terms and conditions at a later date. Permissible changes to the contract, the bank will give its customers a minimum of 60 calendar days’ notice before changes to the terms and conditions of a Financial Product and/or Service, including changes to Fees, can take effect.</p> <p>Schedule of Charges: For detail service of charges, please visit our website www.hbl.com/uae</p> <p>How can you get assistance or make a complaint? Habib Bank Limited Complaint Management Unit Regional Office, Al Abbas Building Bur Dubai, UAE Tel : +971 4 3029100 Helpline: +971 600 522228 Email: Phonebanking.uae@hbl.com Website: www.hbl.com/UAE</p> <p>If you are not satisfied with our response, you may contact: Central Bank of the UAE Consumer Protection Unit at consumer@cbuae.gov.ae or call 800 88283</p>
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I ACKNOWLEDGE RECEIVING AND UNDERSTAND THIS KEY FACT STATEMENT

Customer Signature

Customer Name & Date:_____Emirates ID:_____