

HBL

حبيب بنك المحدود
HABIB BANK LIMITED



Stay up-to-date
with ease

HBL e-Services

600 522 228 | www.hbl.com/uae

At HBL, we believe in making banking more convenient for you. HBL e-Services are designed to keep you updated with your accounts and cards at all times. From statement of account, to electronic SWIFT Advice and online transaction alerts – stay up-to-date with the status of your account, and all transactional activities.

HBL e-Statement

Say farewell to misplaced printed statements, waiting for postal mail, and checking your P.O. Box to see the statement of your account. With HBL e-Statement, receiving, saving, and viewing of your statement has never been easier - anytime, anywhere. Key features of HBL e-Statement are:

- **Convenience**

Receive your statements on your registered email at the frequency of your choice, ranging from yearly & half-yearly to monthly, weekly or daily. Enjoy the convenience of instant access to your statements. You can also save your e-Statements and print them at your convenience.

- **Environment Friendly**

As an effective and efficient alternative to printed statements, with e-Statements you help us save the environment and be a part of HBL's Go Green Initiative.

- **Security**

e-Statements are delivered through email in a PDF file format which is password protected, and the password instructions are always provided in the e-Statement email. Additionally, the e-Statement is delivered to your email address registered with us which is already secured with your Login ID and Password.

HBL e-SWIFTAdvice

No more waiting to receive SWIFT confirmation messages, the unique service of HBL e-SWIFTAdvice brings you the

convenience of readily receiving SWIFT details of your transfers on email. Key features of HBL e-SWIFTAdvice are:

- **Comprehensive information about your transfers**
The e-SWIFT Advice is provided for both inward and outward transfers, and provides complete information of a SWIFT Message to assure that your transfer has been processed as per your instructions.
- **Safe and Secure**
e-SWIFT Advice is delivered through email in a PDF file format which is password protected, and the password instructions are always provided in the e-SWIFT Advice email. Additionally, the e-SWIFT Advice is delivered to your email address registered with us which is already secured with your Login ID and Password.

HBL SMSAlerts

Have the peace of mind with online HBL SMSAlerts to track transactions made with your account(s) and card(s). HBL SMSAlerts keep you updated on transactions (withdrawal and deposit) as they happen through your HBL DebitCard and Account. These transactions include cheque clearing, funds transfer, cash deposit, cash withdrawal, purchase and so on. Key features of HBL SMSAlerts are:

- **Online Tracking of Accounts and Cards**
The SMS Alerts are received online, as the transactions reflect in your account, helping you to keep track of deposits and withdrawals without having to login to HBL InternetBanking or calling HBL PhoneBanking.
- **A control against unwanted transactions**
HBL SMSAlerts also help you to keep an eye out for unwanted transactions that may occur as a result of any fraudulent activity on your card etc. Therefore, allowing you to readily report the incident to HBL, and block your card.

How to subscribe to e-Statements, e-SWIFT Advice, or SMS Alerts?

You can subscribe or update your subscription of e-Statement, e-SWIFT Advice, or SMS Alerts by any of the following options:

- **Send your request via email:** Please download the Statement Form from www.hbl.com/uae. Print, fill, sign, scan, and send the form to Phone.Banking@hbl.ae. Please send the email from your email address registered with us. Alternatively, we'll call you back if the email is received from an unregistered email address. Also, the given email address will be updated after your verification during the call back.
- **Visit the branch:** Please download the Statement Form from www.hbl.com/uae. Print, fill, sign and submit the form to your nearest branch.
- **Contact the HBL PhoneBanking:** Please call us on 600 522 228 or +971-4-355-9739 and our HBL PhoneBanking Officer will be happy to assist you with your request to subscribe to your desired service.

Are there any fee and charges for the HBL e-Services?

HBL e-Services are free, however, please check the updated HBL Schedule of Charges for the latest fee and charges of these services.

For further information, please call HBL PhoneBanking on 600-522-228 or +971-4-355-9739.

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