



Feedback Form

* Indicates mandatory field

Customer satisfaction is our key to success!					
In order to serve you better, please give us your valuable suggestion / feedback to improve our service standards.					
Date*	M Y Y Y Y	Branch*	Name		
Your Account Details (If you are an accountholder)					
Account Name					
Account Number					
Your Details					
Name*					
Contact Number*	Emirate				
Email Address					
Category of feedback*	Compliment	Suggestion	Complaint		
Area of feedback*	Account Opening	HBL DebitCard	Printed Statement of Account		
	Cash Deposit	Cash Withdrawal	e-Statement of Account		
	Cheque Book	Demand Draft	Standing Instructions		
	HBL PhoneBanking	HBL InternetBanking	☐ HBL ATM		
	HBL Website HBL Staff	Branch Premises / Loc	ration FastTransfer Home Remittance		
	I HDL Stall	Other (Please specify)			
Your Feedback *					
Please provide your					
feedback in detail					
Signature*					

For Bank Use only

Name	Signature	Date