

## **Terms and Conditions – Dunkin Donuts**

**Effective: 13<sup>th</sup> March 2021**

- These Terms and Conditions (the “**Terms and Conditions**”) shall apply to all customers availing the discount and the Customer hereby consents to these Terms and Conditions through any such participation in the discount campaign and agrees to HBL’s right as the final decision making authority in all cases, with its decision being final and binding for all.
- Customers may avail a 20% discount at Dunkin Donuts.
- Maximum discount that may be availed is equivalent to PKR 225.
- The discount is applicable only through Visa QR from the Konnect App
- Discount is applicable on dine-in and takeaway only.
- This offer is valid across Dunkin Donut’s outlets in Karachi.
- The discounts are not valid in conjunction with other special promotions, discount programs or vouchers defined by HBL or alliance partners.
- The discounts cannot be combined with any group discounts, parties, special events or any other offers.
- This deal cannot be availed through cash or card.
- Any disputes on the quality of products and services that the alliance partner provides is the sole responsibility of the alliance partner and not of HBL.
- If the Customer has not been served the order or an incorrect order has been served, the Customer may lodge the complaint with the restaurant management on their helpline. HBL will not be responsible for the order management.
- HBL reserves the right to terminate or withdraw or change the criteria of any discount offering with prior notice.
- HBL is not liable for the accuracy of the brand offers/discounts mentioned under alliances. For updated brand offers/discounts, please refer to the relevant alliance partner’s website or physical outlet.
- HBL reserves the right to, at any point during the validity of these Terms and Conditions, to amend, modify or update these Terms and Conditions at its sole discretion and such amendment, modification or upgrade shall be posted on HBL’s website and shall be binding upon the customers immediately.