

TERMS AND CONDITIONS FOR CHEETAY FOOD DISCOUNT

1. These Terms and Conditions (the “**Terms and Conditions**” or “**T&Cs**”) shall apply to those customers of HBL who order place orders using Cheetay.pk (“Cheetay”) through HBL Mobile or Konnect Mobile Applications (the “Transaction”). These T&Cs constitute an agreement between you (“You” or the “Customer”) and Habib Bank Limited (“HBL”) when You perform the Transaction, whereby You unconditionally accept and agree to be bound by these Terms and Conditions.
2. All Customers who perform the Transaction shall be eligible for a flat 50% discount on food ordering via Cheetay capped at Rs. 350 per order (“Discount”).
3. The Discount shall be availed by the Customer against first order post launch of campaign and each Customer can avail discount only once during the campaign period.
4. The Discount is applicable nationwide on all restaurants on boarded by Cheetay and available on HBL Mobile and/or Konnect Apps.
5. The Discount shall only apply on Transactions conducted by Customers through HBL Mobile applications and Konnect applications.
6. If the order is not delivered to the Customer, pursuant to the successful completion of the Transaction, or the order is not to the satisfaction of the Customer, Customer may lodge a complaint with Cheetay customer support on their helpline. HBL shall not in any case be responsible or liable for any matters related to the order.
7. The Customer will be redirected to call Konnect customer care/HBL Phone Banking to lodge a complaint for reimbursement of the Transaction amount in case of no service availability by Cheetay.
8. HBL reserves the right to use multiple modes of communication for the campaign including but not limited to social media, applications, agent location, SMS.
9. If the account of the Customer with HBL has either been closed, blocked, blacklisted or is not in operation for whatever reason, that Customer shall be immediately disqualified from the campaign.
10. HBL reserve the right to, upon mutual agreement with Cheetay, discontinue the campaign at any time and may at any time revise these Terms and Conditions for any reason whatsoever by updating HBL’s website and the Konnect website. The Customers shall be bound by any such revisions and should therefore periodically visit HBL’s website and the Konnect website to review the current Terms and Conditions.
11. The campaign will be applicable to only those eligible Customers utilizing Branchless Banking – Konnect App, Agent Channel and/ or HBL Mobile.
12. The campaign is applicable to Customers residing in Pakistan only.
13. Customers may receive SMS from Konnect by HBL (Branchless Banking short code) 8425 and HBL short code 4250.
14. Customers must not share any PIN code, passcode, passwords, etc. associated with their accounts with anyone.
15. By accepting these Terms and Conditions, the Customer also agree to HBL’s right as the final decision-making authority in all decisions regarding the processing of the Transaction.
16. These Terms and Conditions shall be governed by the laws of the Islamic Republic of Pakistan.