(Business Continuity Management within the bank is the implementation and management of preventative measures, planning and preparation to ensure the bank can continue to operate following an incident, significant unplanned event or major operational disruption. The bank ensures that its systems and procedures are resilient to ensure business continuity through potential situations of failure. The bank has put in place Business Continuity Plans (BCP) to ensure that its business runs effectively in the event of most unforeseen disasters as required by the CBO Business Continuity Guidelines, the Basel Committee Joint Forum High-level principles for business continuity and international business continuity standards. The bank continuously strengthens and enhances its existing plans by implementing a robust business continuity framework to ensure that its systems and procedures are resilient and ready to meet 'emergency preparedness'. The Bank follows the guidance of BCM provision no BED/BANKs/FLCs/GEN-485/674 dated August 02, 2010 on Business Continuity Management (BCM) for Banks and FLCs.

Contact Information of the key personnel;

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