

FAQS–Flat 52% discount Bus Tickets

1. What is the campaign?
 - Bookme.pk to offer a **FLAT 50%** discount on **all Bus Tickets** for Habib Bank Limited’s valuable customers using HBL Mobile Application and Konnect application.

2. What are the mechanics of the campaign?
 - The discount of FLAT 50% off is applicable on all bus tickets available on Bookme.
 - The maximum discount limit is Rs 250 per transaction
 - The discount can be availed against one ticket at a time
 - If customer wants to add anything in the order other than one discounted bus ticket, customer has to pay for the additional amount
 - This deal is applicable nationwide on all bus companies available through Bookme.
 - Unlimited transactions can be performed against a single account per day
 - Transaction can be performed via Konnect App & HBL Mobile
 - The campaign shall be governed by the terms and conditions provided on www.hbl.com and www.hbl.com/konnect.

3. What if the customer request is not processed?
 - If the Customer is not issued an e-ticket pursuant to the successful completion of the transaction, Customer may lodge a complaint with Bookme customer support on their helpline. HBL shall not be responsible or liable for the same.

4. What if the booking is cancelled?
 - In case of booking cancellations by the customer, the bus company penalty charges will be applicable to and payable by the Customer.