## **FAQS-Flat 52% discount Bus Tickets**

- 1. What is the campaign?
  Bookme.pk to offer a **FLAT 52%** discount on **all Bus Tickets** for Habib Bank Limited's valuable customers using HBL Mobile Application and Konnect application.
- 2. What are the mechanics of the campaign?
- The discount of FLAT 52% off is applicable on all bus tickets available on Bookme.
- The maximum discount limit is Rs 416 per transaction
- The discount can be availed against one ticket at a time
- If customer wants to add anything in the order other than one discounted bus ticket, customer has to pay for the additional amount
- This deal is applicable nationwide on all bus companies available through Bookme.
- Unlimited transactions can be performed against a single account per day
- Transaction can be performed via Konnect App & HBL Mobile
- The campaign shall be governed by the terms and conditions provided on <a href="www.hbl.com">www.hbl.com</a> and <a href="www.hbl.com">www.hbl.com</a>/konnect.
- 3. What if the customer request is not processed?
- If the Customer is not issued an e-ticket pursuant to the successful completion of the transaction, Customer may lodge a complaint with Bookme customer support on their helpline. HBL shall not be responsible or liable for the same.
- 4. What if the booking is cancelled?
- In case of booking cancellations by the customer, the bus company penalty charges will be applicable to and payable by the Customer.