

## FAQS–Flat 50% discount Bus Tickets

1. What is the campaign?
  - Bookme.pk to offer a **FLAT 50%** discount on **all Bus Tickets** for Habib Bank Limited’s valuable customers using HBL Mobile Application and Konnect application.
  
2. What are the mechanics of the campaign?
  - The discount of FLAT 50% off is applicable on all bus tickets available on Bookme.
  - The maximum discount limit is Rs 250 per transaction
  - The discount can be availed against one ticket at a time
  - If customer wants to add anything in the order other than one discounted bus ticket, customer has to pay for the additional amount
  - This deal is applicable nationwide on all bus companies available through Bookme.
  - Unlimited transactions can be performed against a single account per day
  - Transaction can be performed via Konnect App & HBL Mobile
  - The campaign shall be governed by the terms and conditions provided on [www.hbl.com](http://www.hbl.com) and [www.hbl.com/konnect](http://www.hbl.com/konnect).
  
3. What if the customer request is not processed?
  - If the Customer is not issued an e-ticket pursuant to the successful completion of the transaction, Customer may lodge a complaint with Bookme customer support on their helpline. HBL shall not be responsible or liable for the same.
  
4. What if the booking is cancelled?
  - In case of booking cancellations by the customer, the bus company penalty charges will be applicable to and payable by the Customer.