

## **Frequently Asked Questions – HBL Digital Campaign**

**1. Is HBL Digital Campaign lucky draw participation for specific cities only?**

No, it is valid across Pakistan

**2. How can I enter the lucky draw and what is the prize?**

Make at least 2 utility bill payment transactions through HBL Mobile or HBL InternetBanking during the Draw Cycle **01-Sep-2019 to 30-Sep-2019** to enter into the lucky draw.

The prize is **Samsung Galaxy S10**

**3. Which utility bill payment transactions do I need to perform to enter into the lucky draw?**

You need to perform at least 2 utility bill payment transactions in any of the following categories.

- Electricity Bill Payment
- Gas Bill Payment
- Landline Bill Payment
- Water / Sanitation Bill Payment

**4. If I open an account will I be eligible for the draw?**

You will be eligible if you open an account, and register for HBL Mobile or HBL InternetBanking and perform 2 utility bill payment transactions during the draw cycle.

**5. Can I be eligible for the lucky draw by using my Debit Card?**

No, this campaign is specifically for HBL Digital (which includes HBL Mobile & HBL InternetBanking). You are required to register on any of the above specified channels and perform eligible transaction. If you are an already registered user, then you just need to perform an eligible transaction to become eligible for the lucky draw.

**6. When will the draw take place?**

The draw will take place on **02-Oct-2019**

**7. To be eligible, do I have to perform eligible transaction of any minimum amount?**

No, you will be eligible to enter into the lucky draw by performing eligible transaction of any amount through HBL Mobile or HBL InternetBanking during the draw cycle.

**8. How will I be contacted if I'm a winner?**

You will be contacted by HBL on your registered contact numbers.

**9. I cannot take the prize, can I nominate someone else for it?**

Sorry, prize is non-refundable and non-transferable.

**10. How many winners will be announced after the draw?**

One lucky winner will be announced after the draw.